

Reducing Workplace Violence in Gas Stations and Convenience Stores

FOR EMPLOYEES

If you don't feel safe, move to a safe place! Call 911!

Stay Safe from Workplace Violence

Retail workers face more danger from violence, including being killed on the job, than most other workers.

Gas station and convenience store workers face even more danger than other retail workers.

How You Can Stay Safe on the Job:

Doors and windows



- Make sure you can see doors for entering and exiting. Use them to escape.
- Always keep exit routes clear (not blocked by inventory or anything else).
- Use doors with working locks and know when to lock them.
- Keep store windows clear of posters and signs, so police can see inside.

Inside the store



- Make sure security cameras can view the intended area and are recording.
- Use a special safe that allows you to quickly drop money into it. Put money in the safe often. Time-lock safes can only be opened at certain times.
- Watch curved mirrors to see around aisles and in corners.
- Keep shelves low so intruders can't use them to hide.
- Find a safe place to go if you feel in danger and call 911.

Be alert!



- Complete all safety training provided by your employer.
- Know where exits, alarms, emergency numbers, and call buttons are located.
- Report people who watch you or watch the store.
- Watch for violent customers who might be a danger to you or others.
- Tell your manager and the police about violent or possibly violent situations.

Look for signs of violence in people



- Angry or frustrated words or gestures.
- Body language that seems threatening.
- Showing a weapon to threaten you.
- Signs of drug or alcohol use.

Keep calm



- If someone threatens you, don't threaten them back.
- Don't yell at a violent person.
- Don't fight back or risk your life if the person says they only want money.
- Don't act aggressively such as getting too close to someone or talking loudly.
- Report all violent or potentially violent incidents to your manager and the police.



Scan to read the full Workplace Solution document about reducing violence in gas stations and convenience stores:
[Reducing Workplace Violence in Gasoline Stations and Convenience Stores](#) | NIOSH | CDC

Get More Information

1-800-CDC-NIOSH (1-800-232-4636) | cdc.gov/cdc-info | cdc.gov/niosh

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